

# 1.6.3 | 08.21.2026

Last Modified on 08/21/2026 10:35 am CDT

## Bug Fixes

- **SKYC-4196 / Product Tab Scroll/Edit Issues** – Scrolling and editing within the *Products* tab now function as expected, resolving issues that previously prevented users from properly interacting with product data.
  - **Why** – Previously, users experienced difficulties scrolling through or editing product entries on tickets, which could interrupt workflow and require workarounds.
  - **When/Where** – When scrolling or editing within the *Products* tab on a ticket in Agvance Ops.
  - **Action Needed** – No action required.
- **SKYC-4246 / Incorrect Message Title for Multifield Tickets** – Message threads for tickets spanning multiple Fields now display the correct ticket title in the subject line.
  - **Why** – Previously, message threads associated with multifield tickets displayed an incorrect or mismatched title, causing confusion when referencing communications.
  - **When/Where** – When viewing message threads tied to tickets that include multiple Fields in Agvance Ops.
  - **Action Needed** – No action required.
- **SKYC-4191 / Directions to Entrances Near Entrances** – Navigation directions to field entrances now route correctly when neighboring fields also have an entrance location.
  - **Why** – Previously, when nearby fields also contained an entrance non-field feature, directions could route to the wrong entrance.
  - **When/Where** – When using the Directions feature to navigate to a field entrance in Agvance Ops, particularly in areas where multiple neighboring fields have entrance locations.
  - **Action Needed** – No action required.

## New Features

- **SKYC-3968 / Favorite Vehicle** – Vehicles can now be added as a favorite, allowing them to be quickly selected for future jobs without searching through the full vehicle list.
  - **Why** – Many users consistently use the same vehicle. Favoriting reduces repetitive selection steps and streamlines the start of a job.
  - **When/Where** – When selecting a Vehicle in Agvance Ops. A favorite option is available to set and recall a preferred Vehicle.
  - **Action Needed** – No action required.
- **SKYC-4133 / View PDF Attachments in Messages** – PDF files sent within messages by the same user can now be downloaded and viewed as expected.
  - **Why** – Previously, PDF attachments sent by the same user could not be downloaded or populated

within the message thread, making those files inaccessible.

- **When/Where** – When opening a PDF attachment within the *Messages* section of a ticket in Agvance Ops.
- **Action Needed** – No action required.