

Dormant Customer Analysis Dashboard

Last Modified on 05/29/2026 11:23 am CDT

This dashboard honors User restrictions based on Customer Location.

Customer ID	Last Name , First Name	Active Status	Last Payment Date	Last Invoice Date	Patron	Prepay Balance	Regular Balance	UAC Balance
000001	Sprout , Steve	Active	12/22/2022	12/21/2022	False	\$0.00	\$0.00	\$0.00
AllPa	Allen , Paul	Active	12/22/2022	12/21/2022	False	\$0.00	\$0.00	\$0.00
JonTr	Jones , Tristan	Active	12/19/2022	12/19/2022	False	\$0.00	\$0.00	\$0.00
KasFe	Kaskaskia Fertilizer & Oil Co ,	Active	12/22/2022	12/22/2022	False	\$0.00	\$0.00	\$0.00
SCity	Solution City ,	Active	12/20/2022	12/19/2022	False	\$0.00	\$0.00	\$0.00

Purpose

The Dormant Customer Analysis dashboard assists with identifying Customers with zero balances, no AR activity, and no Patronage.

Details

Filter by:

- Customer ID
- Last Name, First Name
- Active Status
- Balances (all balances combined)
- Patron
- Last Transaction Date (Invoice Date and Payment Date)