Topaz Signature Pad Install

Last Modified on 03/07/2025 9:39 am CST

Agvance supports the T-LBK460-BSB-R Topaz Signature Pad. Follow the instructions below to install this signature pad.

Setup

1. Leave signature pad unplugged while installing sigplus driver from https://www.sigpluspro.com/sigplusbsb.html.

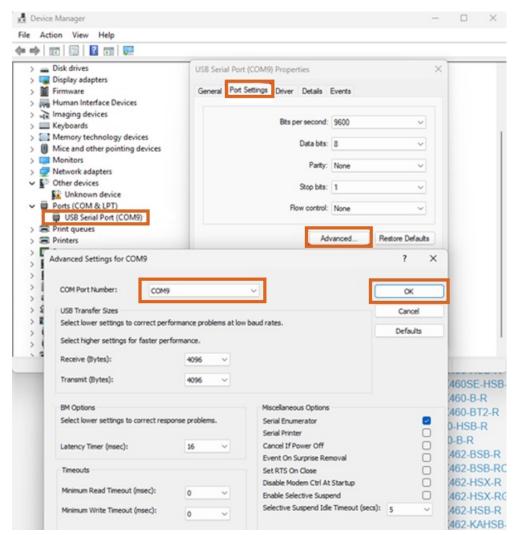


2. Install the T-LBK460-BSB-R or T-LBK462-BSB-R Model and select the appropriate COM port on the right.

The port selected here must be chosen in Step 5.

🔁 SigPlusWin32 - InstallShield Wizard	×
Topaz Signature Pad Configuration	\mathbf{v}
Select signature pad model from list below: T-S261 T-S751 T-S460, T-S461, TF-S463 or TF-S460 T-LBK462, T-LBK464, TF-LBK462 or TF-LBK464 T-LBK460SE T-LBK460SE T-LBK755 or TM-LBK755 T-LBK750 or TM-LBK755 T-LBK750 or TM-LBK755E, TM-LBK750SE or TM-LBK755SE	Select connection type from list below: COM1 COM2 COM3 COM4 COM5 COM6 COM7 COM7 COM8 COM9
DemoOCX on Desktop InstallShield	Advanced Settings
< Back	Next >

- 3. Plug in the signature pad.
- 4. In Device Manager, locate the signature pad under Ports.
- 5. Change the Static COM port to the port selected in Step 2.



6. Confirm port redirection is turned on in the RDP icon Be sure to save the icon after enabling ports.

	Semote Desktop Connection - 🗆 🗙
Local Devices and Resources	Remote Desktop Connection
Remote Desktop Connection	General Display Local Resources Experience Advanced Remote audio Configure remote audio settings.
Local devices and resources Choose the devices and resources on this computer that you want to use in your remote session. Smart cards or Windows Hello for Business Web Authn (Windows Hello or security keys) Pots	Keyboard Apply Windows key combinations: Only when using the full screen Example: ALT+TAB
Location Location Drives Video capture devices Other supported Plug and Play (PnP) devices	Local devices and resources Choose the devices and resources that you want to use in your remote session. Printers More
OK Cancel	Hide Options Connect Help

- 7. Connect to the hosted server.
- 8. Once connected, confirm the COM port is redirecting and showing as the port selected in Steps 2 and 5 with

the query change port /query.

Command Prompt
Microsoft Windows [Version 10.0.14393]
(c) 2016 Microsoft Corporation. All rights reserved.
C:\Users\AgvAdmin>change port /query
AUX = \DosDevices\COM1
COM1 = \Device\Serial0
COM9 = \Device\RdpDrPort\;COM9:241\tsclient\COM9
C:\Users\AgvAdmin>_

9. Navigate to Accounting / A/R / Manage Quick Tickets / Options, and set Form Type to 40 Character Plain Text. To

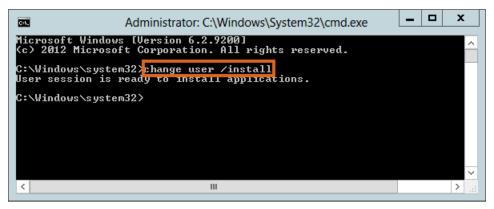
require a signature for company credit, select the Require Signature for Company Credit option.

Quick Ticket Preferences - 1RE	×
<cash customer=""> Cashs Online Posting ✓ Set Due Date to Next FM Use Customer Tax Information □ Require Sales Person □ Require Signature for Company Credit ✓ Use Discounts from Inventory Department ✓ Product Selection □ ● Bar Code □ Move To Quantity ● Product Selection Window ● Prod ID / Alt ID / Name □ Move To Quantity</cash>	Default Invoice Type
Print Options	Restricted Product Checking
Print Location Heading 🔽 Center	Don't Check 🗸 🗸
Receipt Printer	Moneris Receipt Print Options
Form Type 40 Character Plain Text	
Print # Copies Printer Port	
Collate Copies How Many Lines 0	
LC Printer	
LC Form Type 8 1/2 x 11	-
LC Copies 1	
Cash Drawer Options	Pole Display Options
Cash Drawer Port (None)	Port (None) V
Printer ADOBE PDF	
Open Codes	DTR Enabled Baud/Parity/Data/Stop
Baud/Parity/Data/Stop	
RTS Enabled DTR Enabled	Message Refresh
Additional Print Options	Save Cancel

10. Test this setup by entering a Quick Ticket.

Installing On a Terminal Server

- 1. Log into the server using an RDC as Administrator or an equivalent account. Download and save the *SigPlus.exe* file by going **here**.
- 2. From an elevated CMD line, type *change user /install* to enter *Install* mode.
- 3. Install SigPlus.exe. Choose the tablet model during install and the COM1 connection type. After installing, from CMD line, type *Change user /execute* or restart server to go back into *Execute* mode before using the application (instructions below are for the supported model).



4. Choose Next on the installation window.

- <u>A</u>	Welcome
	 Welcome to Topaz e-Signatures SigPlus 4.4.0.24 Setup program. This program will install Topaz e-Signatures SigPlus 4.4.0.24 on your computer. It is strongly recommended that you exit all Windows programs before running this Setup Program. Click Cancel to quit Setup and close any programs you have running. Click Next to continue with the Setup program. WARNING: This program is protected by copyright law and international treaties. Unauthorized reproduction or distribution of this program, or any portion of it, may result in severe civil and criminal penalties, and will be prosecuted to the maximum extent possible under law.
	<u>N</u> ext ≻ Cancel

5. Choose Next.



6. Verify the Destination Folder is C:\Windows\SigPlus, and then choose Next.

Schoose Destination Location	x
Setup will install Topaz e-Signatures SigPlus following folder. To install into a different folder, click Browse, another folder. You can choose not to install Topaz e-Signa 4.4.0.24 by clicking Cancel to exit Setup.	and select
Destination Folder C:\Windows\SigPlus	B <u>r</u> owse
< <u>B</u> ack <u>N</u> ext>] Cancel

7. Select *T*-*L* as the Tablet Model Group, and choose **OK**.

Determine Tablet Model Group
Please refer to the back of your signature pad. What two letters do your Tablet Model begin with?
СТ-S ФТ-L СТ-С СТF СТМ
OK

8. Choose *T-LBK460* or *T-L460* as the tablet, and select **OK**.

Choose the Tablet
Please choose your Tablet Model from the list below. Please see the back of your signature pad for details.
 ○ T-LBK462 or T-L462 ● T-LBK460 or T-L460 ○ T-LBK460SE ○ T-LBK755 or T-L755 ○ T-LBK750 ○ T-LBK750SE or T-LBK755SE ○ T-LBK766 ○ T-LBK766SE ○ T-LBK43LC ○ T-LBK57GC
OK Cancel

9. Choose the Com 1 Connection Type. Select OK.

Select the Connection Type	
Please choose your connection type.	
For USB connection, choose the "HSB" option.	
For serial connection, choose the com port.	
C HSB (USB type) ● Com 1 C Com 2 C Com 3	
C Com 4	
OK Cancel	

10. Read the License Agreement, and select Agree.

License Agreement	x
License Agreement and Limited Warranty IMPORTANT: Read this License Agreement and Limited Warranty (hereafter, the "Agreement") before continuing to load any Topaz software, or before using any third-party software containing any Topaz software (hereafter, the "Software"). By loading or using Topaz Software, you are accepting the terms of this Agreement between you, the Licensee, and Topaz Systems, Inc. ("Topaz"), the Licensee, and Topaz Systems, Inc. ("Topaz"), the Licensee, and topac agree to the terms of this agreement, do not load the Software and promptly return or delete it. If you do not agree to the terms of this Agreement, you have no right to use the Software in any way whatsoever.	< III
Cancel	

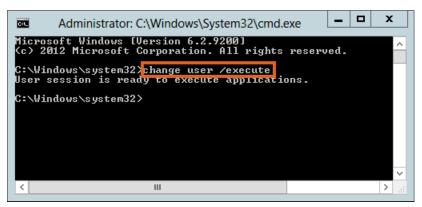
11. Choose Yes to add a shortcut to the desktop, and select OK.



12. Select Finish to complete the installation.

漫	Installation Complete	x
	Topaz e-Signatures SigPlus 4.4.0.24 has been successfully installed. Press the Finish button to exit this installation.	
	< <u>B</u> ack <u>Finish</u> Cancel	

13. After the installation completes, open an elevated CMD line and type Change user /execute.



14. On the terminal server, open the *SigPlus.ini file* located at *C*:*Windows**SigPlus.ini*. The *TabletComPort*= value needs to match the COM port the signature pad is using on the workstation.

SigPlus.ini - Notepad	_	×	,
<u>File</u> <u>E</u> dit F <u>o</u> rmat <u>V</u> iew <u>H</u> elp			
[Tablet]			^
TabletComPort=9			
TabletType=0			
TabletLCDMode=0			
TabletModel=SigLiteLCD1X5			
EnableColor=0			
Win95USB=0			
ImageScreenResolution=1			
UseMultiUSB=0			
DisableMessages=0			
			~
		2	

15. Verify the RDC icon on the workstation is set to forward serial port traffic by editing the icon, navigate to

Local Resources / More, and then select the Ports option.

Nemote Desktop Connection	\times
Remote Desktop Connection	
Local devices and resources	
Choose the devices and resources on this computer that you want to use in your remote session.	
Smart cards or Windows Hello for Business WebAuthn (Windows Hello or security keys) Ports Location Drives	
 ★ Video capture devices ★ ✓ Other supported Plug and Play (PnP) devices 	
ОК Сапс	el

16. Test the Signature pad outside of Agvance by double-clicking the **DemoOCX** icon on the desktop of the workstation or server.



17. Select **Start** on the *Topaz SigPlus Demonstration* window, and start signing the signature pad. If it is configured correctly, the signature will display on the window. If it is not working, double check the com port and the *SigPlus.ini* files.

Topaz SigPlus Dem	Topaz SigPlus Demonstration			
		_		
Tau Syste	Start Save Sig			
test	Stop Load Sig			
Thu Dec 2015 12/03/15 11:22:25	Clear Save Img			
	Properties About			
	AutoKey OK			
Key Receipt Oc0d0404 Sig F	Receipt 00000000			

Agvance Settings for the Signature Pad

The following settings need to be changed for the signature capture window to work in Agvance.

Quick Tickets

Navigate to Accounting / A/R / Manage Quick Tickets / Options, and set Form Type to 40 Character Plain Text. To require a signature for company credit, select the Require Signature for Company Credit option.

Quick Ticket Preferences - 1RE	×
<cash customer=""> Cashs Online Posting Set Due Date to Next FM Use Customer Tax Information Require Sales Person Require Signature for Company Credit Use Discounts from Inventory Department Product Selection Product Selection Window Prod ID / Alt ID / Name Move To Quantity Print Options Print Location Heading Center Receipt Printer Print Copies Printer Port Collate Copies How Many Lines 0 LC Printer 8 1/2 x 11 V</cash>	Default Invoice Type
LC Copies 1	
Cash Drawer Options	Pole Display Options
Cash Drawer Port (None) ~	Port (None) ~
Printer ADOBE PDF ~ Open Codes Baud/Parity/Data/Stop	DTR Enabled Baud/Parity/Data/Stop RTS Enabled Message Refresh
RTS Enabled DTR Enabled	
Additional Print Options	Save Cancel

Payments

At Accounting / Setup / A/R / Pay Methods, select the pay method for each location that will require a signature.

	Pay Method	Short Description	Long Description	<00MAIN>	00MAIN Acct I	Require Signature for 00	<01IND> ^
1 🕨	Check	Check	Check	Undeposited Cash	1100000-00		Undepos
2	Cash	Cash	Cash	Undeposited Cash	1100000-00		Undepos
3	Credit Card	Credit Card	Credit Card	Credit Card Clearing	1102000-00	\checkmark	Credit Ca
4	Debit Card	Debit Card	Debit Card	Credit Card Clearing	1102000-00	\checkmark	Credit Ca
5	Adjustment	Adjustment	Adjustment	Clearing Account	9999000-00		Clearing.
5	Farm Plan	JDF Multi-use	John Deere Fin	Clearing Account	9999000-00		Clearing.
7	AMEX	AMEX	AMEX	Credit Card Clearing	1102000-00		Credit Ca
3	Visa	Visa	Visa	Credit Card Clearing	1102000-00		Credit Ca
9	MasterCard	MasterCard	MasterCard	Credit Card Clearing	1102000-00		Credit Ca
10	Discover	Discover	Discover	Credit Card Clearing	1102000-00		Credit Ca
11	Budget DNU	Budget DNU	Budget DNU	Budget Billing Receivable	1220000-00		Budget B
12	Cash Back	Cash Back	Cash Back	Undeposited Cash	1100000-00		Undepos
13	Gift Cert	Gift Cert	Gift Certificates	Gift Certificates	2730000-00		Gift Certi
14	Financed Prod	Financed Prod	Financed Prod	Financed Product Clearing	4400000-00		Financec
15	Respray	Respray	Respray	Respray Clearing	1103000-00		Respray
16	Bad Debt	Bad Debt	Bad Debt	Bad Debt Expense	6800000-00		Bad Deb
17	Write Off	Write Off	Write Off	Bad Debt Expense	6800000-00		Bad Deb
18	Surcharge	Surcharge	Surcharge	Credit Card Clearing	1102000-00	\checkmark	Credit Ca
19	ACH	ACH	ACH	Undeposited Cash	1100000-00		Undeposiv
c							>

Bookings

Navigate to the A/R tab at *Setup / Preferences* and select the **Design Booking Contracts** to format Booking Contracts. *Data Printing Options* need both *Seller* and *Buyer Signature* options selected for the signature lines to display on the contract. See **Booking Contract Signatures**.

Edit Bo	oking C	Contract		×
	Format Name Signatures Heading Section			Font
Data P	Printing C		Alternative Label	
	Print	Data Element	Alternative Label	
13	님	Product Price		
14	님	Total		
15	님	SPaid		
16	븜	Amt/Gal Paid		
17 18		Seller Signa		
10		Buyer Sign		
19		,	~	
Fastar	Section			Font
FOOLEI	Section			
-				
thes pag	e contra e. If all f	acts to. Make su the infodid not p	antract, it is strongly recommended that you print the test page to the printer that you ex re to look over the contract for accuracy and that all of the information printed and all o rrint and/or you received an error when trying to print, the header and/or footer inform anced to accommodate at least one product printing on the page. Please call SSIf any	f it fit on the tion/design
_	t Test Pa	-	anged to accommodate at least one product printing on the page. Please call solid any Print header and footer a single time per contract Save	cancel

Invoices

To print signatures on Invoices, check the Allow signature on save of invoice box found on the Invoice tab at Setup / Location Preferences. The **Capture Signature** button is then available on the Print Invoice Documents window.

For further information, review the Allow Signature on Save of Invoice article.

Print Invoice Documents		
00110.01	ting Inv# 1200900 Include Voided Invoices ding Inv# 1200900 Previous Years V Print Emailed Invoices	Copie
Print Invoice	ADOBE PDF ~	1
Print Delivery Ticket	ADOBE PDF ~	1
Print Haz Mat Sheet	~	1
Print SDS	~	1
Print WPS	ADOBE PDF ~	1
Print Custom Apps	~	
Print Bill of Lading	~	1
Print Invoice No Roll up	~	
	Capture Signature OK Cancel Suppress Invoice S	plits