

Adding a Customer - Error: There is no row at Position 0.

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Q. When adding a new customer, an error message displays: *Error: There is no row at position 0.*

A. On the *Miscellaneous Info* tab, double-click in the *State Code* box or the *Adj Code* box and choose **Select**. It will give the error if there are no sales tax codes to select. Choosing **Cancel** instead of **Select** will avoid the error.