Prepay and Bookings FAQs

Q. I created a booking by analysis and when I printed the document, it is not printing the analysis.

A. In this case, the Dry Fertilizer department was selected as a *Hidden Blend Fee Department*. When a Department is set as a Hidden Blend Fee, the Products within that Department will not print on any point of sale document. The items in these Departments are hidden within the price of the analysis. If the Booking cannot print the Dry Fertilizer Products, it cannot print an analysis and the printout will be blank.

At *Hub / Setup / Location Preferences*, de-select the *Dry Fertilizer* Department as a *Hidden Blend Fee Department* for the appropriate Location(s). The analysis should then print correctly on the Booking.

Q. While using the Transfer Customer Prepay function, I am getting a message Location does not have a valid vendor set up. Click on the Setup button and complete the information for this location.

A. This message means a Vendor has not been selected for this Location on the *Transfer Prepay Setup* screen, the Vendor has been deleted, or the Vendor ID has been changed. To correct the problem, select **Setup** at *Accounting / A/R / Transfer Customer Prepay*. Choose the Vendor to use for prepay refunds for this Location (usually a Miscellaneous Vendor).