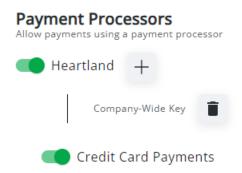
SKY Payments Setup

Last Modified on 12/02/2025 4:00 pm CST

Payments can be made via the Agvance SKY Customer application by completing the Sky Payments setup page.

Payment Processors



Toggle the *Heartland* option to *On* to allow for online credit card payments through Heartland. When the *Heartland* option is toggled to *On* for the first time, the *Heartland* API key setup window automatically displays. However, the +icon can be selected at any time to enter or edit the Heartland API keys. Heartland API keys are provided by Heartland. For security purposes, API keys will not be visible after being entered. If edits or changes to the key need to be made, delete the original key and select the +icon to re-enter the information.

Location Posting

Set up posting information for each location. Choose the pay method set up in Agvance for ACH payments in the *Credit Card Pay Method* drop-down. This is required for all credit card payments through SKY Customer.

Choose the pay method set up for convenience fees in Agvance in the *Convenience Fee Pay Method* drop-down. This is required if applying convenience fees to credit card payments.

Set up posting Set up posting information for each location Credit Card Pay Method Credit Card Required for Credit Card Payments Convenience Fee Pay Method Convenience Fee Required for applying Convenience Fee to Credit Card Payments

Limits and Convenience Fee

Set up online payment limits and the convenience fee amount.

Enter a transaction limit for credit card transactions in the (\$) Transaction Limit field. This is an optional setting which will stop single credit card transactions exceeding the specified limit. If not using transaction limits, enter 0.

Enter a convenience fee percentage for transactions in the (%) Convenience Fee field. This is an optional setting that will automatically apply the specified amount to all credit card transactions. The amount entered here must follow individual state guidelines for applying convenience fees to payments and cannot exceed 4%. If not using convenience fees, enter 0.

Limits and Convenience Fee

Set up online payment limits and convenience fee amount

Optional per transaction limit for credit card payments



Optional Convenience Fee percentage for credit card transactions

```
(%) Convenience Fee —
2
```

Select **Save** and proceed to the *Users* menu where specific **SKY Users can be set up** to receive **payments in SKY Customer**.